SAGENT
LENDING TECHNOLOGIES

Grow wisely.

Real-Time Servicing Platform

Decrease Servicing Costs | Improve Borrower Engagement | Mitigate Risk

LoanServ is a comprehensive servicing solution for all types of mortgages and consumer loans, offering 100% real-time processing and up-to-the-minute updates on all loan servicing activities. LoanServ helps users exceed the expectations of investors, auditors, and borrowers, making the lending experience better for everyone.

Obtain time-tested technology in a real-time platform with LoanServ. A solution that integrates easily with other systems and automates critical functions to boost your operational efficiency and reduce your servicing costs. When your lending products grow, LoanServ allows you to expand your portfolio by adding new types of loans, such as consumer loans or lines of credit. Improve your portfolio volume-handling ability with a solution that offers you the scalability you need to grow today and tomorrow.

Decrease Servicing Costs

"I really prefer to regularly spend more time and money than necessary" …said no one ever.

When your company saves time, your company saves money. Eliminate multi-day processes and get the real-time, cash-position reporting you need when you need it. Streamline reporting and reconciliation with a rules-based approach to investor reporting for all agencies and private investors. Board both new and seasoned loans in a matter of minutes, including default data. Whether you board loans individually or in groups, LoanServ helps you boost productivity.

- Innovative investor support
- Quick loan boarding

Improve Borrower Engagement

It all starts and ends with your borrowers. They should feel that way.

LoanServ provides a modern user interface with key information about the borrower and the status of the loan to power a better customer service experience when your staff handles inquiries. With the ability to incorporate loan images, the system can reduce the time spent finding information in order to manage more calls in less time.

- Customer inquiry tasking - Manage initial response and follow up standards to ensure proper contact is accomplished
- Escrow administration - Streamline and automate escrow administration for greater efficiencies and an improved borrower experience

Mitigate Risk

It's hard to stray off course when you can't.

Improve the productivity and accuracy of your loan servicing operation with automated workflows that you control. Reduce regulatory risk by enforcing policies and procedures.

- Impactful workflow automation
- Non-performing loan support - Get full default processing with task / timeline management, exception-driven work queues, and workflow.

Be a part of the LoanServ community

LoanServ clients are a part of a community, a community that influences how LoanServ evolves to meet specific business and market demands. LoanServ has been carefully crafted with your business in mind; capable of addressing your unique positioning, core competencies, and goals for the future.

About Sagent Lending Technologies

Inspired by a vision of where technology is going, Sagent Lending Technologies brings an entrepreneurial energy to clients that is grounded by industry-leading credibility. We work with some of the largest servicers in the country bringing a premier borrower experience and lowered cost of servicing front and center. Using the latest technologies, and keeping centered on compliance, we ensure our lender community can focus on growing their business.

Our product suite and extensibility give our lenders the power of choice and flexibility to evolve with their business needs. Sagent values stronger partnerships, a sharper focus, versatility and configurability, and the ability to move swiftly and grow wisely.

484-673-1100
sagentlending.com
info@sagentlending.com